



# Customer Feedback Form

FOR YOUR CHANCE TO WIN A FREE BOWLS SESSION FOR YOU & 5 OF YOUR MATES PLEASE COMPLETE THIS BREIF QUESTIONNAIRE!

**Booking**

Staff—friendly and informative?  
1 2 3 4 5 6 7 8 9 10

**Availability:**

Did you get your preferred dates/times?  
1 2 3 4 5 6 7 8 9 10

**Information:**

Did you find the bowls packages informative?  
1 2 3 4 5 6 7 8 9 10

**Is this event a special occasion?**

YES NO

Specify:.....

**Is this your first event with us?**

YES NO

**Would you book again?**

YES NO

**Rock 'n' Bowl Session:**

Event—enjoyable and entertaining?  
1 2 3 4 5 6 7 8 9 10

**Food:**

On time?  
1 2 3 4 5 6 7 8 9 10

**Quality?**

1 2 3 4 5 6 7 8 9 10

**Service:**

How would you rate the service received?  
1 2 3 4 5 6 7 8 9 10

**Staff:**

Friendly, helpful and entertaining?  
1 2 3 4 5 6 7 8 9 10

**Beverage:**

How would you rate the service received?  
1 2 3 4 5 6 7 8 9 10

Please circle the appropriate number - with 1 being 'poor' and 10 being 'exceptional'.

NAME:.....

ADDRESS:.....

PHONE:.....

EMAIL:.....

By ticking this box, you do not wish to receive information on upcoming promotions and features of Rock 'n' Bowl?  
**Thank you for taking the time to complete this questionnaire. Please place form in entry box or give to your Games Officer. Winners of promo will be informed via email in the first instance. Drawn 25th each month.**

COMMENTS:.....

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**OFFICE USE ONLY**

Games Officer Name: ..... Date: .....

Location: .....